

QUALITY POLICY

Directors of Print Image Network Ltd have endorsed the adoption of a Quality Management System (QMS) that is compliant with ISO9001:2008. The purpose of this system is to ensure that our products and services meet or exceed our customer's expectations in all respects.

Consistent with the requirements of the above standard, we have:

- Identified specific improvement objectives that are realistic and measurable. These will be reviewed periodically to ensure they remain effective and appropriate.
- Identified relevant legislation and incorporated its requirements into our working procedures. All employees have been advised of their responsibilities in respect of national legislation as well as their responsibilities in support of delivering quality within the organisation.
- Allocated responsibilities for various aspects of the QMS to suitably qualified employees and ensured that it is adequately resourced.
- Taken steps to ensure as best we can that our trading partners discharge their responsibilities in respect of meeting our quality requirements in relation to any services or processes they are contracted to provide.
- Communicated this policy statement to others where appropriate.
- Documented the procedures we use to conduct service delivery to our customers.
- Incorporated processes and procedures in order to assess and review the effectiveness of the QMS and our service delivery and thus to continually improve it.
- Established a programme of independent review of the QMS.

Compliance with the requirements of this system is a condition of employment for our staff and failures in this respect are subject to our disciplinary process. This system underpins our trading relationships with outside organisations.

Signed

A handwritten signature in black ink, appearing to read "John Foster", written over a light grey rectangular background.

John Foster (Managing Director)

Date: 01.01.2012

A handwritten signature in black ink, appearing to read "Steve Power", written on a white background.

Steve Power (Services Director)

Date: 01.01.2012